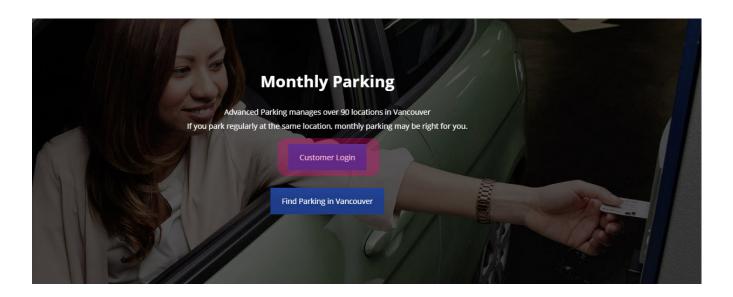


Click the "Customer Login button."



#### account login

Email Address:

Password:

Forgot Password

Submit

Welcome to our Monthly Parking Customer Self Serve website. This system enables you manage your monthly parking account online. You can:

- · Sign up for monthly parking
- Modify your customer profile including contact information
- · Register new parkers and vehicles
- · Update your monthly pre-authorized payment method
- · Order a replacement access device
- · View your invoices

If you are a new user, you can set up your monthly parking account in just a few easy s

- 1. Search for a parking facility
- 2. Create a customer profile
- 3. Review and accept terms and conditions
- 4. Make payment

Create New Account

4

Hover your cursor over the "Parking Services" tab and click "Cancel."



Help | Englis

# Monthly Parking



Home | Account Maintenance | Sign-Up | Lot Search | Parking Services

#### Welcome Back!

Please use the links above to navigate and manage your

Change Parking Lot Change Parking Type

Change Reserved Stall

Cancel



## Choose the parker you wish to cancel and click "Select."

### Cancel Parking

Please "Select" the assignment that you wish to cancel. If you "Cancel Multiple Assignments", please mark the box beside the assignments that you wish to cancel. Choose the Cancellation Date, enter a refund address, and click "Next >" to proceed with the cancellation.

If you would like to cancel all your parking stalls, click the "Cancel All Parking" button in the bottom left of this page.

Cancel One Assignment | Cancel Multiple Assignments

City	Lot #	Lot Address	Rate Code	
Vancouver	1234	123 W. Toronto Street	Access Only	Selected
Parkers: Jane Doe Devices: Access Card				Select

Select the desired cancellation date from the drop-down list.

		Cancellation Date		_	
Mail Refund Address Same as Mailing Address	as Billing Address	This is the earliest available of based on the Terms & Condition parking agreement.			у
Address Line 1:*  Address Line 2:  Attention To:  City:*	Country:* State/Province:* Zip/Postal Code:*	Canada ▼ British Columbia ▼	30-Sep-2020 31-Oct-2020 30-Nov-2020 31-Dec-2020 31-Jan-2021 28-Feb-2021		
Cancel All Darking			31-Mar-2021		

## Enter your Mail Refund Address or select "Same as Mailing/Billing Address" and click "Next."

Address Line 1:*	Country:*	Canada ▼	
Address Line 2:	State/Province:*	British Columbia	•
Attention To:  City:*	Zip/Postal Code:*		
ancel All Parking			Ne
Review the instructions provided a	and click "Cancel Parking."		
Review the instructions provided a	and click "Cancel Parking."		
Review the instructions provided a	and click "Cancel Parking."		
Review the instructions provided a			
Access Device Type Device Number Park			
Access Device Type Device Number Park	ker Name		
Access Device Type Device Number Park	ker Name		
Access Device Type Device Number Park  Instructions  Please return the access device(s) to the address  501 W Cordova Street, Suite 300	ker Name		
Access Device Type Device Number Park Instructions Please return the access device(s) to the address 601 W Cordova Street, Suite 300 Vancouver, BC V6B 1G1	ker Name		
Access Device Type Device Number Park  Instructions  Please return the access device(s) to the address  501 W Cordova Street, Suite 300	ker Name		

You have successfully cancelled a parker from your account. Please return your device(s) to:

> 300-601 West Cordova Street Vancouver, BC V6B 1G1